

Hardware and Software Requirements Electronic Records

To access, review, retain, and/or print electronic records you must have:

- An Internet browser and a computer, operating system, and telecommunications connection to the Internet capable of supporting such Internet browser. We recommend that you use the most current version of one of the following browsers: Microsoft Edge, Google Chrome, Safari, or Mozilla Firefox with JavaScript enabled. If you do not use a supported browser, your experience may not be optimal, you may not be using the latest standards for safe and secure transactions, or you may not be allowed to access the site.
- An email account.
- Software that enables you to view files in the Portable Document Format ("PDF"), in order to view electronic records that are in PDF. For a free copy of Adobe® PDF reader software, please visit www.adobe.com.
- Sufficient electronic storage capacity on your computer's hard drive or other data storage unit, in order to download and save electronic records.
- A printer that is capable of printing from your browser, your email or other applicable software application, or your hard drive or other data storage unit, in order to print paper copies of electronic records.
- A mobile or hand-held computing device with a compatible operating system and telecommunications connection to the Internet, in order to access electronic records using applicable features of Online Services. We recommend that you use the most current version of one of the following operating systems: iOS, Android, or Windows Phone. If you do not use a supported operating system, your experience may not be optimal, you may not be using the latest standards for safe and secure transactions, or you may not be able to access the applicable features. You also will need access to the Internet using the default browsers included in your device.

You confirm that by accepting a consent for electronic delivery, you have or that you have regular access to all applicable hardware and software described and that you are and will be able to access, review, retain, and/or print electronic records.

If you have questions about the hardware or software requirements for accessing or retaining electronic records, please call us at 507-723- 4800.